
RENT - A - SATPHONE RENTAL CONTRACT

1. Name and Address of Renter

Name	
Street, No	
ZIP code, Town	
E-Mail Address	
Phone Number	

2. Rented Equipment

Device	Quantity
Inmarsat ISatPhone 2	
Thuraya XT-Pro	
Iridium Extreme	
External Battery Pack	
Initial Credit Charge (in units of the provider)	

3. Rental Period

The rental period starts on _____ and ends on _____.
Rent-A-Satphone will send the equipment such that it will arrive no later than the start date. The renter will return the equipment such that it is back in possession of Rent-A-Satphone no later than the end date.

The terms and conditions apply as supplied with this contract.

Today's Date, Name and Signature

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RENT - A - SATPHONE TERMS AND CONDITIONS

This agreement is between Rent-A-Satphone and the customer signing for the rental of satellite phone equipment via Rent-A-Satphone.ch hereby referred to as Renter. This agreement is valid until the rented satellite phone and other equipment is returned to Rent-A-Satphone and all agreed upon fees have been paid in full.

1. Rental Period

The rental period begins on the start date as agreed upon in the rental contract and continues for the amount of time until the equipment is back in possession of Rent-A-Satphone. The rental period may not be shortened or extended without mutual agreement. If rented equipment is not returned by the end of the rental period Late Fees will be added to the final rental bill as described below.

2. Rental Fees and Deposit

The rental fees as published on the company website www.rent-a-satphone.ch at time of the rental apply. The equipment will be shipped after the Renter has deposited the security as published on the website. After the equipment has been returned by the end of the rental period Rent-A-Satphone refunds the deposit minus the rental fees and airtime charges as detailed below.

3. Airtime Billing

Initial airtime charges are to be paid along with the deposit. Additional airtime charges can be requested and will be billed at the end of the rental period. Rent-A-Satphone passes on the rate of airtime purchases to the Renter without adding extra fees. Rent-A-Satphone reserves the right to refuse additional airtime charges once the Renter has consumed one third of the deposit. Once the Renter increases the deposit additional airtime charges become available again. For rental periods of more than one month airtime charges may be collected on a monthly basis or at the end of the rental period and will be due immediately once the airtime bill is generated. Unused prepaid airtime is not refundable.

4. Loss or Damages

All rented equipment must be returned to Rent-A-Satphone in the same condition in which it was shipped. It is the Renter's responsibility to pack the equipment such that it is reasonably protected for the return shipment. If any of the rented equipment is broken, damaged, stolen, lost or missing the Renter is responsible to pay to Rent-A-Satphone a replacement or repair fee equal to the current retail price of the damaged or missing equipment. The Renter understands that he or she is responsible for the full replacement cost of the equipment should it not be returned. Any loss or damage should be communicated to Rent-A-Satphone at earliest convenience.

5. Satisfaction of Service

Rent-A-Satphone cannot guarantee that the Renter is satisfied with the quality of service. This applies in particular to the non-availability of network coverage and other issues which are not in the control of Rent-A-Satphone. Rent-A-Satphone is obligated to deliver working equipment to the Renter. If the Renter feels they have a non-working satellite phone they may be eligible for a refund. In such a case the Renter must

report the defect to Rent-A-Satphone and return the satellite equipment as soon as possible but no later than within 5 business days of receiving it. Rent-A-Satphone will test the equipment that the customer has claimed to be defective and if found to be defective the Renter will not be responsible for the rental fees. If the equipment is found to be in working condition or if the above procedure is not followed the Renter will be obligated to pay the rental charges in full. Rent-A-Satphone strongly advises that the Renter make arrangements to receive the equipment far enough in advance of their trip that they have sufficient time to test the equipment before their departure. Rent-A-Satphone makes every effort to work with customers to help them understand how to use their satellite phone and troubleshoot any apparent problems prior to the Renter's departure.

6. Late Fees and Cancellation Fees

Rent-A-Satphone allows a 3 day grace period after the end of the rental period before applying late fees. The Renter is obligated to pay a late fee of CHF15 per day for every day the satellite equipment is not returned after the rental period and the 3 day grace period. Rent-A-Satphone will not charge a cancellation fee if the Renter cancels the order more than 10 business days prior to the scheduled shipment of the order. If the Renter cancels within 10 business days of the scheduled shipment of the order Rent-A-Satphone will apply a cancellation fee to the order equal to 50% of the order total. In the case that Rent-A-Satphone cannot serve a subsequent renter due to the late return of equipment by the Renter, the Renter is required to pay for the cost of the missed rental opportunity in full.